

Frequent Ask Question

My Astro & Astro Self-Service Portal Use and Win Campaign

1. What is this campaign about “My Astro App & Astro Self-Service Portal Use and Win Campaign”?

Astro aspires to ensure all product and services adds value to customers daily life. Hence, through My Astro app and Astro Self-Service Portal, Astro believes it will makes customers life easier. It allows customers to manage their bills, packages and services in a single login. It’s an all-in-one portal that gives customer the full control over their Astro account with unlimited access to service features. It’s fast, safe and easy!

2. Why should I partake in this contest?

By taking part in this contest, you stand a chance to win exciting prizes!

3. How long will this campaign run?

From 1st May 2018 – 30th June 2018

4. Am I eligible?

If you are an existing Astro subscriber and over the age of 18, you are eligible!

5. What do I have to do?

It is simple and quick, just perform the following steps below and stand a chance to be the winner:

Step 1

Simply log into your Astro Account using Astro ID via any one of the platform below:

- My Astro App
- Astro Self-Service Portal (www.selfservice.astro.com.my)

Step 2

- Perform any transactions on the ***Manage Astro Subscriptions** features via My Astro App OR Astro Self Service Portal.

6. How do I win?

Simply login to your Astro Account using Astro ID via My Astro app or Astro Self-Service Portal and ***manage your Astro subscriptions**. It’s that simple!

7. If I win, where do I pick up the prize?

We will deliver the prize straight to your door! Winners name will be published at <http://support.astro.com.my/join-our-community/community-rules/april-2018/my-astro-astro-self-service-portal-use-and-win-c.aspx>

**Manage Astro Subscriptions: Add or Change of Packages / Services; Change My Plan; Purchase Pay-Per-View; Purchase Astro First / Astro Best*